

CARRIER FREEZE AUTHORIZATION

You have the right to choose which carriers provide you with intraLATA (within your area code) and interLATA (outside your area code) long distance service. By completing the Carrier Freeze Authorization form below and returning it to us, you may elect to *freeze* the carrier(s) which currently provide you with these services. By electing a freeze, you will gain additional protection against your telecommunications services being switched to another carrier without your authorization. Such an unauthorized change is commonly referred to as being "slammed."

If you elect a freeze, your telecommunications carrier(s) cannot be changed unless you suspend or terminate your freeze protection or unless your prospective carrier supplies us with a document with your signature on it indicating that you wish to change carriers. If you want to suspend or terminate a freeze, you may call us and instruct us to suspend or terminate the freeze. Or, you may submit to us a written and signed authorization stating your desire to suspend or terminate the freeze. Also, a freeze may be suspended or terminated if, while you are on the phone with a prospective carrier, the carrier ties us into the call and during the three-way call you acknowledge that you wish to suspend or terminate your carrier freeze.

AcenTek

Customer Service Dept.